

We are a leading systems integrator of control, communication, information management and security/ surveillance systems. For over 30 years, we have delivered a wide-range of systems for government agencies and private industry in the transportation, environmental, energy, and industrial markets throughout the United States and abroad.

For more than a quarter of a century, leading municipalities, utilities, and environmental agencies throughout the United States have relied on Transdyn to design, build, and maintain systems for their vital facilities and operations. We have partnered with customers such as New York City's Department of Environmental Protection, Gwinnett County, GA, and the City of San Diego to deliver and maintain some of the most important environmental management systems in the world. From water filtration and distribution to wastewater treatment and collection to organic fertilizer production, we have unmatched experience delivering and maintaining cost-effective solutions tailored to our customers' operations.

[www.transdyn.com](http://www.transdyn.com)



## Operations & Maintenance

Transdyn's commitment to its customers does not stop with the installation and commissioning of a system. Our systems manage vital facilities that cannot afford downtime.

We maintain a national service organization dedicated to the support of our systems. Our Field Service Department provides operations support, software support, and equipment repair and maintenance services throughout the United States and abroad. Each maintenance program is tailored specifically for each system and client's O&M support needs. We offer contracts ranging from business hours telephone support to 24x7 on-site operations and maintenance.



### We provide a complete range of O&M services including:

- Software support
- Corrective and preventative maintenance
- System administration (accounts, backups, archives)
- Calibration and tuning
- Diagnostics
- Cleaning
- Equipment repair or replacement
- Training and user assessments
- Documentation updates
- Configuration
- Operations staffing



We employ a highly trained staff of field engineers and ISA certified technicians in each of our locations to supplement our customers' internal O&M capabilities by providing comprehensive post installation support and personnel development services. These services ensure the long-term operability and reliability of deployed systems and protect the customer's technology investment.